



Quick Guide to DC Ranch Security Services

Adding/Removing Guests: Call the gatehouse, visit gateaccess.net or download the GateAccess app.

Garage Door Alert: Security will call or email to close a garage door left open; after 10 p.m- email only.

Grant an Authorized Person: Permits temporary access for realtors, contractors etc. **Online Form**

Lost & Found: Items are collected nightly. Contact the Windgate Gate at 480.342.9095.

Packages: Deliveries of most packages may be accepted; check with the gatehouse for exceptions.

Parking Exemption Form: Grants up to three days of street parking for guests. **Online Form**

Pets: Patrol services provide complimentary doggie waste bags and leashes.

Photo ID: Submit photo for identification purposes at the gatehouses. **Online Form**

Snake Removal: Call Security Dispatch at 480.397.9659 for assistance and removal.

Selling your Home: Authorize realtor for access; Security will confirm showings with the listing agent.

Vacation Notification Form: Security conducts perimeter checks while residents are away. **Online Form**

Verbal Validation Code: Submit four-digit code in lieu of photo I.D. **Online form at DCRanch.com**

Vehicle Transponders: Submit form at DCRanch.com; issued at West Gate. **Online Form**

Transponder hours: Monday- Friday 6 a.m.- 9 p.m., Saturdays 9 a.m.-5 p.m.

Uber/Lyft/Car Service: **Pick-up appointments,** Resident should inform Security of the appointment and ensure that the driver has resident's first and last name or address for pick up.

At unmanned gates, driver will be permitted entry by the resident.

Drop-off at manned gates, Security will ask for a Verbal Validation Code or photo identification. **Unmanned gates:** Resident will input their gate code.

Important Numbers

Emergencies: Dial 911

Non-emergency Police Dept.: 480.312.8833

Scottsdale Fire Dept.: 480.312.0611

Security Dispatch/Command Center: 480.397.9659

Gatehouses:

West Gate 480.473.7362

East Gate 480.473.7506

Windgate 480.342.9095

Horseshoe 480.515.9443

Arcadia 480.585.9662

Icon Gate: 480.534.5466
For unmanned gates, contact the West Gate.