



Quick Guide to DC Ranch Security Services

Authorized User Form: Permits temporary access for realtors, contractors etc. at manned gates.

Adding/Removing Guests: For manned gates only.

Garage Door Alert: Security will call or email to close a garage door left open; after 10 p.m. email only.

Lost & Found: Items are collected nightly. Contact the Windgate Gate at 480.342.9095.

Packages: Deliveries of most packages may be accepted; check with the gatehouse for exceptions.

Parking Exemption Form: Grants up to three days of street parking for guests.

Pets: Patrol services provide complimentary doggie waste bags and leashes.

Resident Gate Access Transponder Request: Issued at West Gate M-F 6am-9pm and Sat. 9am-5pm.

Snake Removal: Security will assist, remain on-site; alert and assist Scottsdale Fire Dept. for removal.

Selling your Home: Submit Authorized User Form; Security will confirm showings with the listing agent.

Submit Photo I.D./Verbal Validation Code: Use to submit a photo or four-digit code for identification purposes at the gatehouses.

Vacation Watch Notification Form: Security will conduct perimeter checks while residents are away.

Uber/Car Service: Pick-up appointments, Security will confirm with resident.
Drop-offs, Security will ask for the Verbal Validation Code or photo identification.

Update Account: Use this form to update manned gate account information.

Important Numbers

Emergencies: Dial 911

Security Patrol: 480.338.8478

Security Manager: 480.243.0804

Gatehouses:

West Gate 480.473.7362

East Gate 480.473.7506

Windgate 480.342.9095

Horseshoe 480.515.9443

Arcadia 480.585.9662

For unmanned gates, contact the West Gate. For sub-associations, contact the property management company.

Authorized User Form: Use this form to grant access to an additional resident, contractor, property manager, realtor or caretaker. For temporary access, provide the duration dates or leave blank for permanent authorization. Authorized users are permitted to act on the account. To authorize guests without permission to act, go to Adding or Removing Guests or Manage Guest List.

Adding/Removing Guests: Visit gateaccess.net to add or remove guests from your account.

Parking Exemption Form: At times, additional parking may be needed for residents or guests. Street parking is permitted for up to three days with submission of this form. The three day period begins as of the start date provided on the submittal. Parking exemptions for longer periods need additional approval. Exemptions are not guaranteed depending upon repetitive or frequency of use.

Resident Gate Access Transponder Requests: Resident transponders are \$25 annually, unless paid by country club membership. Pre-fill this form to save time. Transponders are issued at the West Gate Monday-Friday from 6 a.m. to 9 p.m. and Saturdays 9 a.m. to 5 p.m. Bring your vehicle(s) with you.

Gate Access in sub-associations is handled through the property management company and in most cases is mailed or delivered to the owner or tenant. Contact the property management company directly or call The Ranch Offices for assistance.

Submit Photo or Verbal Validation Code: Residents may opt to use a four-digit Verbal Validation Code or Photo I.D. to confirm identification of household members. One code per residence is permitted and should be kept private. Photos may be submitted for each family member if desired.

Vacation Watch Form: Use this form to notify Security of an extended leave. Security will conduct perimeter checks of your residence and report any suspicious activity.